

TSP Name / TSP: HOPE GAS INC DBA DOMINION ENERGY WEST VIRGINIA (007944721)
Critical: N
Notice Eff Date: 09/22/2021 Posting Date: 09/22/2021
Notice Eff Time: 12:57 PM Posting Time: 12:57 PM
Notice Stat Desc: Initiate Notice ID: 185750
Notice Type Desc: Other Prior Notice: 0
Reqr Rsp Desc: No response required
Response Date:
Response Time:

Subject: QPTM 4 days to go-live

Notice Text:

To: All external DEWV Dekaflow users

Subject: QPTM ? 4 days to go-live!

Date: September 22, 2021

We are four days away from our September 27th Go-live date!
In order to ensure a smooth transition from Dekaflow to QPTM,
we wanted to provide you with an overview of key information.

Access to QPTM Training Environment

We appreciate that many of you attended a virtual training session and hope the session provided you with the necessary informa
In order to further supplement your training experience, you will be given access to a QPTM
training environment on September 23rd. You should have already received an email inviting you to create QPTM login credentials
Please contact us at the email address listed at the bottom of this email if you have
returned your Access Agreement but have not received the email yet.

The training environment can be used to further familiarize yourself with QPTM and practice key functionality
such as nominations and MDQ change requests. You will have access to this environment until October 6th.

Access to QPTM Production Environment

Please note, on September 27th you will also have access to the QPTM Production environment.
This is the live environment and is to be used for all business going forward.
Both the Production environment and the training environment (designated as the "UAT" environment")
can be accessed through same web address (<https://login.myquorumcloud.com/app/UserHome>) and login credentials.
After logging in, you will be able to select either the Production/PRD environment or the UAT environment.
Hovering over the MyQuorum logos will reveal which environment the button accesses ("PRD" vs "UAT")

Please ensure to use the PRD environment to conduct your October nominations and request MDQ changes.
Nominations and MDQ change requests entered the UAT/Training environment are not processed.

Access to Dekaflow

You will retain access to Dekaflow until October 26th. This allows you to view, and download, information
related to production months September 2021 and prior.

QPTM will include historical data for production months June through September,
but this information is for reference only. Dekaflow is the system of record for those months.

Please note that any requests made through Dekaflow related to October flow will not be processed.

Our ask of you

In order to ensure a successful transition, we ask that you partner with us by:

Review the training guides in order to ensure you understand the relevant QPTM functionality.

Ensure you have access to a QPTM approved browser: Chrome, Edge, Firefox.
QPTM will not function properly using Internet Explorer.

If you have not done so already, sign and return the DEWV Electronic Bulletin Board Access Agreement.
Only users that have returned a signed agreement may be issued a user ID.
Please note that it may take 2-3 business days to receive a user ID after submitting the signed Access Agreement.

Contact us if you have any questions about the project and the transition

Thank you for helping us make this transition successful.
We look forward to working with you to continue to meet the needs of our customers.
Please don't hesitate to contact us with any questions at DEWVDekaflowSupport@dominionenergy.com.