

Urgent Notice: DekafLOW System Updates

Effective December 12, 2020 Dominion Energy's LDC companies, Dominion Energy Ohio and Dominion Energy West Virginia, will have their own DekafLOW website: <https://dekaflowldc.dominionenergy.com/>. The Customer Activities link on this page will open the DekafLOW login window for these LDCs.

The current DekafLOW website will continue to be used by Dominion Energy's eastern gas transmission and storage companies that have joined Berkshire Hathaway Energy, as part of the BHE Pipeline Group.

As a result of this change, Dominion Energy will be performing maintenance on the DekafLOW system from Friday, December 11th, 2020 10:15PM (CT) to Saturday, December 12th, 2020 5:00AM (CT).

During this maintenance outage, Customers will not be able to access information posted on the Informational Postings web site (<https://dekaflow.dominionenergy.com>), DekafLOW Mobile web site (<https://m.dekaflow.dominionenergy.com/>) or the DekafLOW application.

DekafLOW users are reminded to log out of DekafLOW at the end of each work day and prior to the system upgrade on Friday night. Dominion Energy Ohio users can log back in using the Customer Activities link on the new LDC Informational Postings web site (<https://dekaflowldc.dominionenergy.com>) to create a new session on or after Saturday, December 12, 2020.

Customers may experience data delays and slower than normal processing time as the system returns from this outage.

Please contact EOG_Trans_Serv@dominionenergy.com with any questions or concerns.