

Subject: DekafLOW System Outage

Notice Text:

Dominion Energy will be performing scheduled routine maintenance on the DekafLOW system from Friday, October 23, 2020 10:00PM (CT) to Saturday, October 24, 2020 7:00AM (CT).

During this maintenance outage, Customers will not be able to access information posted on the Informational Postings web site (<https://dekaflow.dominionenergy.com>), DekafLOW Mobile web site (<https://m.dekaflow.dominionenergy.com/>) or the DekafLOW application.

DekafLOW users are reminded to log out of DekafLOW at the end of each work day and prior to the system upgrade on Friday night. Log back in using the Customer Activities link on the web site (<https://dekaflow.dominionenergy.com>) to create a new session on or after Saturday, October 24, 2020.

Customers may experience data delays and slower than normal processing time as the system returns from this outage.

Please contact EOG_Trans_Serv@dominionenergy.com with any questions or concerns.