

Potential Intermittent DekafLOW System Outage Effective 3/20/2020-3/22/2020

Dominion Energy will be performing computer system maintenance activities that will span over three time periods this weekend from Friday, March 20, 2020 through Sunday, March 22, 2020.

The first period will be on Friday, March 20, 2020 from 9:00 p.m. to 11:00 p.m. Central Time.

The second period will be on Saturday, March 21, 2020 from 9:30 a.m. to 11:30 a.m. Central Time.

The third period be on Saturday, March 21, 2020 from 11:00 p.m. to Sunday, March 22, 2020 at 8:30 a.m. Central Time.

For each time period, there will be intermittent interruptions for your access to the Customer Activities web site (DekafLOW). This interruption may require you to log back into the Customer Activities web site in order to re-establish your session.

We expect any such interruptions to be brief.